



HEARING LOOPS IN THE NEW YORK CITY METROPOLITAN AREA

As of January 2023

The following institutions have hearing loops installed. Most have hearing loops only in limited areas of the building. Sometimes other assistive-listening systems are also offered and they are noted. This list is updated every few months. If you would like to notify HLAA-NYC about a newly looped venue, or a loop or venue that no longer exists, please email info@hearinglossnyc.org. Please note that to access the loop, you will need to turn to the telecoil program on your hearing aid or cochlear implant, or use a headset provided by the venue.

Hearing looped venues are listed by county and by type of facility and finally, alphabetically by the name of the venue.

New York City

Public Facilities

Amtrak, New York City Penn Station

234 West 31st Street
Eighth Avenue and West 31st to 33rd Streets
New York, NY 10001
800-872-7245

<http://www.amtrak.com/>

Hearing loops are installed at ticket windows 7 and 8 and at the information desk and the customer service desk.

Grand Central Terminal

See listing under Metro North, Grand Central Terminal

IDNYC

All IDNYC enrollment centers are equipped with hearing loops to ensure accessibility for hard of hearing applicants.

Locations are listed at <http://www1.nyc.gov/site/idnyc/card/locations.page>

Website <http://www1.nyc.gov/site/idnyc/index.page>

Mayor's Office for People with Disabilities

This website lists physical locations of owned or operated by York City and at

which an assistive listening device is available.

<https://www.nyc.gov/site/mopd/laws/nyc-locations-with-assistive-listening-systems.page>

Metro North, Grand Central Terminal

89 East 42nd Street at Park Avenue

New York, NY 10017

<http://www.grandcentralterminal.com/>

Ticket booths numbers 6 and 11 have hearing loops installed.

At the information booth in the center of the floor, a hearing loop has been installed at the south facing window. If no one is at that window, go to another window and tell the clerk you need to use the hearing loop and they will move to the south window.

MTA subway system station booths

http://web.mta.info/accessibility/station_booths.htm

All subway information booths in stations in the Bronx, Brooklyn, Manhattan and Queens are looped. If you can't hear the employee in the booth, ask them to speak into the microphone.

MTA subway system Help Points

http://web.mta.info/accessibility/station_booths.htm

The upper portion of the Help Point is a bright blue light and the lower portion is silver with two buttons: one marked "emergency" and the other marked "information." By pushing the appropriate button, subway riders are remotely connected with a person who can give directions to another subway station or send help in an emergency. Help Points are generally attached to a support column or a wall and are easily located by the bright blue light.

All Help Points are installed with hearing loops; simply set your hearing aid to the t-coil setting, press the appropriate button on the Help Point and wait for the operator to speak to you.

New York City Taxi and Limousine Commission, Taxi of Tomorrow

http://www.nyc.gov/html/media/totweb/taxioftomorrow_home.html

Since 1 September 2015, New York City requires taxi owners who are replacing yellow taxis to replace them with vehicles that meet the new standards for accessibility, including hearing loops. It will take years until all vehicles have hearing loops. Customers should look for the hearing loop logo on the outside of the cab.

The new rule only applies to yellow taxis. It does not apply to green outer borough taxis, although if the owners buy the Nissan MV200s, those cars will have a loop. Nor do the new standards apply to black cars, or car service vehicles or services such as Uber, Lyft or Via.

Penn Station, Amtrak

See listing under Amtrak, Penn Station

Manhattan

Businesses

Apple Store – SoHo branch

103 Prince Street at corner of Greene Street
New York, NY 10012
212-226-3126

<http://www.apple.com/retail/soho/>

Hearing loops are installed in tutorial areas.

Bank of America

Bank of America Tower
One Bryant Park (115 West 42nd Street at corner of Sixth Avenue)
New York, NY 10036
212-764-0694

[http://locators.bankofamerica.com/locator/locator/115 W 42nd St 10036 N EW YORK NY/bank branch locations/](http://locators.bankofamerica.com/locator/locator/115_W_42nd_St_10036_NEW_YORK_NY/bank_branch_locations/)

Teller window at end is looped.

Capital One Bank

1345 Third Avenue at 77th Street
New York, NY 10075
212-535-3810

<http://maps.capitalone.com/locator/LocationDetail.action?id=81727&zip=10075>

Hearing loops are available at two teller windows and one service desk.

Chase Bank

214 Broadway at Fulton Street
NY, NY 10007
212-528-2496

<https://locator.chase.com/>

<https://www.chase.com/resources/customer-service>

All four teller windows have hearing loops.

Duane Reade

1524 Second Avenue at 79th Street
NY, NY 10075
646-422-1023

<http://www.walgreens.com/locator/duane+reade-1524+2nd+ave-new+york-ny-10075/id=14236>

The pharmacy counter is looped.

Duane Reade

1091 Lexington Avenue at 77th Street
NY, NY 10075
212-794-7100

<http://www.walgreens.com/locator/duane+reade-1091+lexington+ave-new+york-ny-10075/id=14292>

The pharmacy counter is looped.

Gristedes Pharmacy

225 Ninth Avenue, at 24th Street
New York, NY 10011
212-807-0950

<http://www.gristedes.com/locator/?zipcode=10011&x=31&y=4>

The pharmacy counter is looped.

Gristedes Pharmacy

25 Waterside Plaza & FDR Drive
New York, NY 10010
212-725-6442

<http://www.gristedes.com/locator/?zipcode=10010&x=7&y=6>

The pharmacy counter is looped.

Gristedes Pharmacy

686 North Main Street
Roosevelt Island, NY 10044
212-371-2680

<http://www.gristedes.com/locator/?zipcode=10044&x=20&y=5>

The pharmacy counter is looped.

Shake Shack, (Upper West Side)

366 Columbus Avenue at 77th Street
New York, NY 10024

<http://www.shakeshack.com/location/upper-west-side/>

646-747-9770

Order line on left side (or back depending on where you are standing) has a hearing loop installed.

Shake Shack (East Side)

154 East 86 Street (Lexington-Third)
New York, NY 10028-2107
646-237-5035

<http://www.shakeshack.com/location/upper-east-side/>

One line has a loop.

Shake Shack (Battery Park City)

215 Murray Street (between West Street and North End Avenue)
New York, NY 10282-5651
646-545-4600

<http://www.shakeshack.com/location/battery-park-city/>

One line has a loop.

Cultural Venues

Bernard B. Jacobs Theatre

242 West 45th Street
New York, NY 10036

<http://www.shubert.nyc/theatres/bernard-b-jacobs/>

The theatre has a hearing loop installed in the orchestra section only; for seats in other areas, request a personal induction loop in the lobby.

Clare Tow Theater at Lincoln Center

See listing under Lincoln Center Clare Tow Theater

Cloisters Museum and Garden

See listing under Metropolitan Museum of Art, Cloisters Museum and Gardens

Cooper Hewitt Smithsonian Design Museum

2 East 91st Street
New York, NY 10128
212-849-2950

<https://www.cooperhewitt.org/accessibility-at-cooper-hewitt/>

All exhibition videos are equipped with T-coil enabled SoundStiks. To place a request for additional services or email the museum at chaccess@si.edu or call 212.849.2950. This service is free of charge.

David Rubenstein Atrium at Lincoln Center

Broadway between 62nd and 63rd
New York, NY 10023
212-875-5000

<http://atrium.lincolncenter.org/index.php/accessibility>

The ticket counter is looped.

Ellis Island Museum

Ellis Island
New York, NY 10004-1467
212-363-3200

<http://www.nps.gov/elis/index.htm>

All exhibits with document and video programming, as well as Theaters 1 & 2, are induction looped and compatible with t-coil enabled hearing aids and cochlear implants. All audio programs that use a telephone style handset are t-coil compatible throughout the exhibit galleries. If you do not have a t-coil enabled hearing aid or cochlear implant, assistive listening devices are available for your use at the Information Desk, 1st Floor.

The Frick Collection

1 East 70th Street
New York, NY 10021
212-288-0700

<http://www.frick.org/visit/museum/accessibility>

A hearing loop has been installed in the Music Room where the film *Introduction to the Frick Collection* is shown and where lectures, concerts and other programs are also held. For information on the t-coil compatible audio tour see the audio guide list at the end of this section. The [Bloomberg Connects app](#) is built to be used by people of all abilities. The audio player includes a transcript system, the video player includes closed captioning, and the images all include alternative

text. Beyond that, the app is built to take advantage of the accessibility features built into iPhone and Android devices, including zoom, voiceover, and activation.

David Geffen Hall at Lincoln Center

See entry under Lincoln Center David Geffen Hall

Gershwin Theater

222 West 51st Street, between Broadway and Eighth
New York, NY
212-586-6510

http://gershwintheatre.com/patron_services.php for information on the theatre
<http://www.wickedthemusical.com> for ticket purchase for “Wicked: the Musical”
Theater and box office are looped.

Guggenheim Museum

1071 Fifth Avenue at 89th Street
New York, NY 10128-0173
212-423-3500

<http://www.guggenheim.org/new-york/visit/accessibility>

Hearing loops have been added to the admission, information and retail desks.
For information about smartphone app for the hard of hearing
see the acoustiguide/audio guide list at the end of this section.

Hayes Theatre

240 West 44th Street
New York, NY 10036
212-239-6200

Hearing loops have been installed so that the entire theater is looped.

Intrepid Sea, Air and Space Museum

One Intrepid Square
Pier 86, Twelfth Avenue and West 46th Street
New York, NY 10036-4103
212-245-0072

<http://www.intrepidmuseum.org/access.aspx>

The main theater is looped, as is a portable podium for special events, and there are loops and captions throughout the ship. The Shuttle exhibit has a hearing loop installed. For information on the t-coil compatible audio tour, see the audio guide list at the end of this section.

Irish Repertory Theater

132 West 22nd Street
New York, NY 10011
212-255-0270

<http://www.irishrep.org/>

A hearing loop has been installed as part of the renovation, completed June 2016.

Jewish Museum

1109 Fifth Avenue at 92nd Street
New York, NY 10128
212-423-3200

<http://thejewishmuseum.org/visit#accessibility>

The admissions desk, coat check, Cooper Shop, Goodkind Media Center, and Floor 4 information desk, are each equipped with hearing loops. The Collection, 4000 years of Jewish art and culture, is outfitted with a hearing loop. An exhibit series, *The Television Project*: is shown in a looped gallery, as is the Chantal Akerman exhibit.

T-coil compatible hearing loop technology is available when there is exhibition-related audio in the galleries.

Lincoln Center Claire Tow Theater

150 W 65 Street
New York, NY 10023
212-501-3100

<http://www.lct.org/about/faq/>

The Claire Tow Theater is now equipped with an induction hearing loop.

Lincoln Center David Geffen Hall

10 Lincoln Center Plaza
New York, NY 10023
212-721-6500

<https://lincolncenter.org>

David Geffen Hall at Lincoln Center is now equipped with an induction loop.

Lincoln Center Mitzi Newhouse Theater

150 W 65 Street
New York, NY 10023
212-501-3100

<http://www.lct.org/about/faq/>

The Mitzi Newhouse Theater is now equipped with an induction hearing loop.

Lincoln Center Vivian Beaumont Theater

150 W 65 Street
New York, NY 10023
212-501-3100

<http://www.lct.org/about/faq/>

The Vivian Beaumont Theater is now equipped with an induction hearing loop.

Lower East Side Tenement Museum

103 Orchard Street
New York, NY 10002
212-982-8420

http://www.tenement.org/vizinfo_ada.html

The orientation film, *An American Story*, shown in the Visitors Center, has a hearing loop. The media program *The Moores: an Irish Family in America* is

equipped with a hearing loop. Ticketing and retail counters, as well as public programming areas, are equipped with t-coil compatible hearing loops. Portions of the [Shop Life](#) and [Irish Outsiders](#) tours include audio-visual elements equipped with hearing loops

Lunt-Fontanne Theatre

205 W 46th Street
New York, NY 10036
877-250-2929

http://luntfontannetheatre.com/patron_services.php

This theatre is equipped with a hearing loop.

Main Street Theatre and Dance Alliance

548 Main St.
Roosevelt Island
New York, NY 10044
212-371-4449

<http://www.mstda.org>

The entire theatre/performance space is equipped with a hearing loop

Metropolitan Museum of Art, The Met Breuer

945 Madison Avenue
New York, NY 10021
212-731-1675

<https://metmuseum.org/visit/met-breuer>

The Ticketing Desk and Book Bar in the lobby are equipped with hearing loops.

Metropolitan Museum of Art, The Cloisters Museum and Gardens

99 Margaret Corbin Drive
Fort Tryon Park
New York, NY 10040
212-923-3700

<http://www.metmuseum.org/visit/visit-the-cloisters/accessibility-at-the-cloisters>

For information about the t-coil compatible audio guide tour see the audio guide list at the end of this section.

Metropolitan Museum of Art, The Met Fifth Avenue

1000 Fifth Avenue at 82nd Street
New York, NY 10028-0198
212-535-7710

<http://www.metmuseum.org/visit/accessibility>

The following locations have hearing loops installed: Information Desk and select Admissions Desks in the Great Hall as well as at the Concerts and Lectures box office in the Great Hall. For information on audio guide tours, see the audio guide list at the end of this section.

Minskoff Theater

200 West 45th Street

New York, NY 10036
212-869-0550
<http://www.minskofftheatre.com/index.php>
This theatre is equipped with a hearing loop.

Mitzi Newhouse Theater

See listing under Lincoln Center Mitzi Newhouse Theater

Museum of Modern Art

11 West 53rd Street
New York, NY 10019
212-708-9400
<https://www.moma.org/visit/accessibility/#individuals-who-are-deaf-or-hard-of-hearing>

All MoMA theaters, lobby desks, ticketing desks, audioguide desks, and classrooms are equipped with hearing loops. The Creativity Lab in the Paula and James Crown Platform on the second floor is equipped with a hearing loop to be used when there are classes or group presentations in that space. MoMA Audio devices are T-coil compatible. Neck loops and transcripts of all audio programs are available on devices.

National September 11 Memorial & Museum at the World Trade Center

between Liberty Street, West Street, Fulton Street and Greenwich Street
New York, NY 10281
212-312-8800

<http://www.911memorial.org/visitors-who-are-deaf-or-hard-hearing>

Hearing loops are installed throughout the Museum wherever there is audio, including in the exhibitions, auditorium, and classrooms. All audio wands in the Museum are also T-coil compatible and have volume-control adjustment buttons. T-coil compatible neck loops to accompany the handheld devices are also available at the Information Desk.

The New York Public Library

53rd Street Library

20 West 53rd Street
New York, NY 10019
212-714-8400
<https://www.nypl.org/accessibility/hard-of-hearing>

The Community Room and Film & Program Area have hearing loops, but the circulation desk does not.

**New York Public Library
Library for the Performing Arts**

40 Lincoln Center Plaza
New York, NY, 10023
917-275-6975
<https://www.nypl.org/accessibility/hard-of-hearing>

The Circulation Desk has a countertop hearing loop.

New York Public Library

Muhlenberg Library

209 West 23rd Street (near Seventh Avenue)

New York, NY 10011-2379

212-924-1585

<https://www.nypl.org/accessibility/hard-of-hearing>

The Community Room on the third floor is equipped with a hearing loop.

New York Public Library

Roosevelt Island Branch

504 Main Street

New York, NY 10044

212-308-6243

<https://www.nypl.org/accessibility/hard-of-hearing>

Community Room is equipped with a hearing loop.

New York Public Library

Stavros Niarchos Foundation Library

455 Fifth Avenue

New York, NY, 10016

212-340-0863

<https://www.nypl.org/accessibility/hard-of-hearing>

The Circulation Desks have countertop hearing loops.

New York Public Library

Stephen A. Schwartzman Building

475 Fifth Avenue

New York, NY 10016

917-275-6975

<https://www.nypl.org/accessibility/hard-of-hearing>

The Bartos Forum, Berger Forum, South Court Auditorium and South Court Classroom (A & B) are equipped with hearing loops.

New York Times Center

See listing under TimesCenter

Poster House Museum

119 West 23rd Street

New York, NY 10011

917-722-2439

<https://posterhouse.org/visit/#plan>

Hearing loops have been installed in the shop, café and at the admissions desk.

Richard Rodgers Theater

226 West 46th Street

New York, NY 10036-1408

212-221-1211

http://richardrodgerstheatre.com/patron_services.php

A hearing loop has been installed in this theatre.

St. James Theatre

246 West 44th Street
New York, NY 10036-3910
212-912-9770
212-582-7678

<http://jujamcyn.com/show/frozen.html>

A hearing loop has been installed in this theatre.

The Shed

545 West 30th Street
New York, NY 10001
646-455-3494

<https://theshed.org/accessibility>

The ticket counters and the coat check are equipped with hearing loops. The bar, Cedric's, has a hearing loop.

The TimesCenter

242 West 41st Street (between Seventh and Eighth Avenues)
New York, NY 10036
212-556-4300

<http://thetimescenter.com/policies.html>

The TimesCenter Stage/Screening Room and The TimesCenter Hall are equipped with hearing loop technology for the benefit of hearing aid users, as well as conventional assistive listening systems for people with hearing impairments.

Vivian Beaumont Theater

see listing under Lincoln Center Vivian Beaumont Theater

Westside Theater

407 West 43rd Street
New York, NY 10036

<http://westsidetheatre.com/accessibility/upstairs-theatre-accessibility/>

212-315-2244

The Upstairs Theatre at the Westside Theater has a hearing loop; The Downstairs Theatre has an infrared system.

Whitney Museum of American Art

99 Gansevoort Street
New York, NY 10014
212-570-3600

First floor Service locations at the admissions desk, membership desk, and coat check are equipped with hearing loops. On the third floor, the Hess Theater is equipped with a hearing loop. In the Laurie M. Tisch Education Center on the third floor, the Hearst Artspace and the Seminar Room are equipped with hearing loops. The Kaufman Gallery on the fifth floor is equipped with a hearing

loop. Some video monitors in the galleries have headphone jacks; you are welcome to plug in your own headset or neck loop.

Places of Worship

Brotherhood Synagogue

28 Gramercy Park South (East 20th Street)

New York, NY 10003

212-674-5750

<http://brotherhoodsynagogue.org/>

One side of the sanctuary is equipped with a hearing loop.

Central Synagogue

652 Lexington Avenue at East 55th Street

New York, NY 10022

212-838-5122 ext. 2002

<http://www.centralsynagogue.org/>

The main sanctuary is looped.

Church of the Village (Methodist)

201 West 13th Street at Seventh Avenue

New York, NY 10011

212-243-5470

<http://churchofthevillage.org/>

The sanctuary is equipped with a hearing loop.

Congregation Beit Simchat Torah

130 West 30th Street

New York, NY 10001

212-929-9498 ext 875

<http://www.cbst.org>

The sanctuary has a hearing loop.

Congregation Rodeph Sholom

7 West 83 Street

New York, NY 10024

212-362-8800

<http://rodephsholom.org/about/facilities/>

The Schafler Forum, a banquet ballroom, as well as two rooms on the fifth floor, are equipped with hearing loops.

Epiphany Roman Catholic Church

375 Second Avenue at 22nd Street

New York, NY 10009

212-475-1966

<http://epiphanychurchnyc.org/>

The first five pews in front of the pulpit are looped.

Riverside Memorial Chapel

180 West 76th Street

New York, NY 10023
212-362-6600
<http://www.riversidememorialchapel.com/>
Three chapel rooms have hearing loops.

Temple Emanu-El

1 East 65th Street at Fifth Avenue
New York, NY 10065
212-744-1400
http://www.emanuelnyc.org/simple.php/wor_shabbat
Hearing loops are installed in the Fifth Avenue sanctuaries.

Public Facilities

Center for Hearing & Communication

50 Broadway, 6th floor
New York, NY 10004
917-305-7700
<http://www.chchearing.org/contact-us>
The Assistive Devices Center room has been looped. Free group demonstrations are offered every Thursday (excluding holidays) at 2:00 pm. Walk-ins are welcome, but it is always best to call to confirm at 917-305-7766. The Conference Center also has a hearing loop.

Center for Independent Living

841 Broadway
Suite 301
New York, NY 10003
212-674-2300
<http://www.cidny.org>
Conference room has a hearing loop.

City Hall

City Council Chamber
New York, NY 10007
311 or 212-NEW-YORK outside NYC
<https://council.nyc.gov/>
There is a counter hearing loop at the reception/sign in desk and a hearing loop has been installed in the City Council Chamber.

Hearing Health Foundation

363 Seventh Avenue, 10th floor
New York, NY 10001
212-257-6140
<http://hearinghealthfoundation.org>
This is the office of a non-profit organization; meeting room has loop installed.

Madison Square Garden

4 Pennsylvania Plaza

(Seventh Avenue between W 31st Street & W 33rd Street)
New York, NY 10001
Disabled Services 212-465-6034 M-F 9:30-4:30
<http://www.thegarden.com/about/disabled-services.html>
Hearing loops are installed at the box office and guest services.

Marseilles Residence of the West Side Federation for Senior and Supportive Housing

230 West 103rd Street
New York, NY 10025-8717
212-663-6000
<http://bloominplace.org/resource/induction-loop-installed-in-marseilles-community-room>
Community room has a hearing loop installed.

Mayor's Office for People with Disabilities

100 Gold Street, 2nd floor
New York, NY 10038
Call 311
<http://www.nyc.gov/html/mopd/html/home/home.shtml>
There are two countertop loops in the lobby reception area. On the second floor, the reception desk at the Mayor's Office for People with Disabilities has a countertop loop, and the Prospect Park Conference Room within MOPD has a hearing loop.
Also see the listing for the website for the Mayor's Office for People with Disabilities, in the very first section of this document. The website lists other physical locations with accommodations for the hard of hearing and deaf.

National Council of Jewish Women, New York Section

241 W. 72nd Street
New York, NY 10023
212-687-5030
www.ncjwny.org
The second-floor meeting room has a hearing loop.

New York City Housing Preservation and Development

100 Gold Street
New York, NY 10038
Call 311
<https://www1.nyc.gov/site/hpd/index.page>
The conference room has a hearing loop.

Penn South (NORC) Social Services, Inc.

290 Ninth Avenue at 27th Street
New York, NY 10001
212-243-3670
<http://pennsouthlive.org/>
A hearing loops is installed in classroom 1.

Quest at CWE

CCNY Center for Worker Education, Bowling Green Campus
25 Broadway, 7th Floor
New York, NY 10004
212-925-6625 X229

<http://www.questcontinuingednyc.org/>

Four classrooms and the auditorium all have hearing loops.

SAGE (Services and Advocacy for GLBT Elders)

305 Seventh Avenue at West 27th Street
New York, NY 10001
212-741-2247

<http://sageusa.org/index.cfm>

Several rooms have hearing loops installed.

Schools

Columbia University Medical Center

Alumni Auditorium
650 West 168th Street
New York, NY 10032

Alumni auditorium has a hearing loop installed.

Venues in Manhattan that have audio tours or other services which are t-coil compatible.

All visitors, regardless of hearing ability, who want to hear the audio tours in these museums must get the audio guide. Visitors wearing hearing aids with a t-coil or a cochlear implant can hear the program by requesting a neck loop for t-coil compatibility in addition to the audio guide, and then setting their hearing aids to the t-coil setting.

Cultural Venues

Carnegie Hall

West 57th Street and Seventh Avenue
New York, NY 10019
212-247-7800

<https://www.carnegiehall.org/Visit/Accessibility>

Complimentary radio frequency assistive listening devices (ALDs) are available in all three halls with the deposit of a valid ID. Induction neckloops are available for patrons who use hearing aids and cochlear implants with a "T" switch (telecoil).

Ellis Island Museum

Ellis Island
New York, NY 10004-1467
212-363-3200

<https://www.nps.gov/elis/planyourvisit/accessibility.htm>

If you do not have a t-coil enabled hearing aid or cochlear implant, assisted listening devices are available for your use at the Information Desk, 1st Floor.

If listening assistance is needed for the Ranger-guided tour, a Tour Guide FM Broadcast System is available at the Information Desk, 1st Floor.

Cooper Hewitt Smithsonian Design Museum

2 East 91st Street
New York, NY 10128
212-849-2950

<https://www.cooperhewitt.org/accessibility-at-cooper-hewitt/>

Assistive listening devices (headsets and neckloops) are available at the admission desk for daily public tours. Real-time captioning is provided at many evening programs, please reach out to this number 212-849-2950 to confirm accommodations or to make an additional request.

The Frick Collection

1 East 70th Street
New York, NY 10021
212-288-0700

<http://frick.org/information/access.htm>

T-coil compatible audio guides are available at the audio guide desk at the entrance. They can also be used throughout the collection to hear recorded information about specific items, at the user's discretion. The system provides information in the following languages: English, French, German, Italian, Japanese and Spanish.

Guggenheim Museum

1071 Fifth Avenue at 89th Street
New York, NY 10128-0173
212-423-3500

www.guggenheim.org

The Guggenheim App covers special exhibitions, selections from the permanent collection, and the architecture of the building. The app has transcripts of all tour stops and is T-coil compatible. Please ask the staff at the Multimedia Guide desk for assistance. Please note that no devices will be distributed after 5:15 pm.

Intrepid Sea, Air and Space Museum

One Intrepid Square
Pier 86, Twelfth Avenue and West 46th Street
New York, NY 10036-4103
212-245-0072

<http://www.intrepidmuseum.org/access.aspx>

Audio guides with t-coil compatible neck loops are available for a rental fee of \$6 per device during regular museum hours. The Shuttle exhibit has a hearing loop installed.

Jewish Museum

1109 Fifth Avenue at 92nd Street
New York, NY 10128
212-423-3200

<http://www.thejewishmuseum.org/AccessPrograms>

T-coil compatible assistive listening devices are available for use in the permanent exhibition, Culture and Continuity: The Jewish Journey, and also in select special exhibitions.

Metropolitan Museum of Art, The Met Cloisters Museum and Gardens

99 Margaret Corbin Drive
Fort Tryon Park
New York, NY 10040
212-923-3700

<http://www.metmuseum.org/en/visit/visit-the-cloisters/accessibility-at-the-cloisters>

T-coil compatible audio guide players are free to visitors who are hard of hearing. They are equipped with volume control and are available with neck loops for hearing aids with t-coils or with headsets for those without t-coils.

Metropolitan Museum of Art, The Met Fifth Avenue

1000 Fifth Avenue at 82nd Street
New York, NY 10028-0198
212-535-7710

<http://www.metmuseum.org/visit/accessibility>

Audio guides are free to visitors who are hard of hearing; neck loops are available upon request. It may be necessary to pick up a neck loop at the audio guide desk in the main lobby on the first floor; they are not always available with the audio guides in special exhibits.

Morgan Library and Museum

225 Madison Avenue at 36th Street
New York, NY 10016
212-685-0008

<http://www.themorgan.org/visit/access.asp>

An audio guide highlighting the Morgan's history, architecture, and permanent collection is available free with museum admission. Neck loops for t-coil compatibility should be requested at the admissions desk and the audio guide must be requested separately at the opposite desk.

Museum of Modern Art

11 West 53rd Street
New York, NY 10019
212-708-9400

<http://www.moma.org/visit/plan/accessibility>

MoMA Audio devices are T-coil compatible. Neck loops and transcripts of all audio programs are available on devices. Foreign-language films include English captioning. MoMA theaters are equipped with captioning and audio description devices for compatible films.

National September 11 Memorial & Museum at the World Trade Center

between Liberty Street, West Street, Fulton Street and Greenwich Street

New York, NY 10281
212-312-8800

<http://www.911memorial.org/visitors-who-are-deaf-or-hard-hearing>

T-coil compatible neck loops to accompany the handheld devices are also available at the Information Desk.

New York Historical Society

170 Central Park West at Richard Gilder Way (77th Street)
New York, NY 10024
212-873-3400

<http://www.nyhistory.org/visit/accessibility>

Most exhibition audio and video including all media in the DiMenna Children's History Museum is accessible to t-coil hearing aid users. T-coil compatible audio guides are available and are free with admission. Headsets and neckloops are also available. Please inquire at the admissions desk.

The Robert H. Smith Auditorium is equipped with an infrared assistive listening system. A t-coil option and neck loops are also available. Please ask a staff person at the entrance to the auditorium. All New-York Historical Society exhibition films are open captioned.

Paley Center for Media (previously Museum of Television and Radio)

25 West 52nd Street
New York, NY 10019
212-621-6800 recorded general info
212-621-6600 more specific info

<http://www.paleycenter.org/visit-visitny>

Assistive listening devices are available at the Front Desk to be used in the screening rooms and in the theater. In addition, the Library has more than 1,000 television programs that are closed captioned.

Whitney Museum of American Art

99 Gansevoort Street
New York, NY 10014
212-570-3600

<http://whitney.org/Visit/Access>

T-coil compatible neck loops are available for public and private gallery tours and public programs.

Venues outside Manhattan with audio loops

Bronx

Cultural Venues

The New York Public Library, Bronx Library Center

310 East Kingsbridge Road (at Briggs Avenue)

Bronx, NY 10458

718-579-4244

<https://www.nypl.org/accessibility/hard-of-hearing>

The Auditorium is equipped with an audio loop and the Welcome Desk has a countertop audio loop.

Public Facilities

Bronx Zoo

2300 Southern Blvd

Bronx, NY 10460

718-367-1010 general information

718-220-5103 guest relations

<http://bronxzoo.com/visitor-info/accessibility>

There are hearing loops at the Congo Gorilla Forest and, during feeding times, at the Sea Lion exhibit.

The New York Botanical Garden

2900 Southern Boulevard

Bronx, NY 10458

718-817-8649

<http://www.nybg.org/visit/accessibility.php>

Ticket windows have hearing loops. Tram Tour trams are equipped with a t-coil compatible hearing loop. Headsets are available at the Visitor Center for those without t-coils. Assistive Listening Devices (headsets and t-coil compatible neck loops) are available for all tours and programs upon request. Ask a staff member for assistance.

For more information see the audio guide list at the end of this section.

Serviam Towers

321-325 East 198th Street

Bronx, NY 10468

<http://osueast.org/contact-us/>

Housing for senior citizens, which includes a 54 seat theater with a hearing loop.

Yankee Stadium

East 161st Street and River Avenue

Bronx, NY 10452

General phone number 718-293-4300

Disabled Services 718-579-4510 or email disabled_services@yankees.com

<http://newyork.yankees.mlb.com/nyy/ballpark/information/index.jsp?content=disabled>

Hearing loops have been installed at approximately 50 locations throughout Yankee Stadium, including some concessions stands, first-aid stations, merchandise stores, Guest Services Booths and Yankee Stadium Ticket Windows. For information about t-coil compatible neck loops to hear announcements, see the audio guide list at the end of this section.

Venues in The Bronx that have audio tours or other services which are t-coil compatible.

Public Facilities

The New York Botanical Garden

2900 Southern Boulevard

Bronx, NY 10458

718-817-8700

<https://www.nybg.org/visit/access/>

All Ticketing Booths and Trams are equipped with T-coil compatible induction loops. Additionally, Assistive Listening Devices and T-coil compatible neck loops are available in Ross Hall. Please ask a staff member for assistance.

Trams are equipped with a T-coil compatible induction loop. Headsets are available; ask the tram attendant.

The Garden's Audio Tours are accessible by cell phone.

Large-print and regular-print transcripts of the Audio Tours are available at the Visitor Center Information Booth.

Yankee Stadium

East 161st Street and River Avenue

Bronx, NY 10452

General phone number 718-293-4300

Disabled Services 718-579-4510 or email disabled_services@yankees.com

<http://newyork.yankees.mlb.com/nyy/ballpark/information/index.jsp?content=disabled>

T-coil compatible neck loops are available at no charge at the Guest Services Booth; a credit card or acceptable form of photo ID is required as deposit. These neck loops can be used to hear scoreboard announcements from seats in the stadium.

Brooklyn

Businesses

Gristedes Pharmacy

101 Clark Street

Brooklyn, NY 11201

718-855-0132

<http://www.gristedes.com/locator/?zipcode=11201&x=21&y=13>

Pharmacy counter is looped

Public Facilities

Barclays Center Arena

620 Atlantic Avenue

Brooklyn, NY 11217

212-359-6387

<http://www.barclayscenter.com/guest-services/disabled-a-to-z-guide>

The following locations are hearing looped:

on the Ticketmaster Main Concourse: Brooklyn Bangers & Dogs (near section 08), Nathans (near section 24), Nets Shop (near section 23-22), Adidas Team Store (near section 31), Brooklyn Marriott Guest Services Center (across from

section 12/112), at American Express Box Office: GEICO Atrium Entrance: 2 ticket selling windows; Emblem Health Dean Entrance: 1 ticket selling window on Suite Level A: Clinton Hill Burgers (near section 110-109) on MetroPCS Upper Pavilion: Nathans (near section 207), Brooklyn Bangers & Dogs (near section 225)

JASA Senior Alliance Senior Center

161 Corbin Place
Brooklyn, NY 11235
212-273-5272

<http://www.jasa.org/>

Main meeting room has a hearing loop.

Queens

Businesses

Boulevard Animal Clinic

112-49 Queens Boulevard
Forest Hills, New York 11375
718-261-1231

<http://www.centralvets.com/locations-clinics-central-veterinary-associates/forest-hills-pet-veterinarian.php>

Reception area is looped.

Cross Bay Diner

160-31 Cross Bay Blvd.
Howard Beach, NY 11414
718-848-9401

<http://www.crossbaydinernyc.com/index.html>

A table-top hearing loop is available.

Cross Bay Chemists

158-14 Cross Bay Blvd
Howard Beach, NY 11414
718-880-1644

<http://crossbaychemist.com/index.php>

The pharmacy counter is looped.

Cultural Venues

MoMA PS1

22-25 Jackson Avenue
Long Island City, NY 11101
718-784-2084

<https://www.moma.org/visit/accessibility/hearing>

Exhibit space has a hearing loop.

Queens Library

Fresh Meadows Library

193-20 Horace Harding Expressway

Fresh Meadows, NY 11365

718-454-7272

http://www.queenslibrary.org/branch/Fresh-Meadows?filters=ev_loc:91600000

A hearing loop is installed in the meeting room where Library programs are held.

Medical Facilities

Harmony Hearing & Speech Center, LLC

161-24 84th Street

Howard Beach, NY 11414

718-641-3817

<http://www.harmonyhearing-speechcenter.com/>

Portable table-top loops available.

Places of Worship

Church on the Hill

167-07 35th Avenue

Flushing, NY 11358

718-358-3671

<http://www.churchonthehill.org/>

A hearing loop has been installed in the sanctuary

St. Helen Roman Catholic Church

157-10 83rd Street

Howard Beach, NY 11414

718-738-1616

<http://sthelen.org/>

A hearing loop has been installed in the sanctuary.

Public Facilities

Center for Independence of the Disabled, NY (CIDNY)

80-02 Kew Gardens Road

Suite 400

Kew Gardens, NY 11415

646-442-1520

<https://www.cidny.org/>

The conference room has a hearing loop.

Citifield Stadium

Willets Point

Flushing, NY 11368

718-507-6387

<http://newyork.mets.mlb.com/nym/ballpark/information/index.jsp?content=guide>

Hearing loops are installed at ticket windows.

Fair Housing Justice Center

30-30 Northern Boulevard, #302

Long Island City, NY 11101

212-400-8203

<http://www.fairhousingjustice.org/>

The conference room has a hearing loop.

Nassau County

Medical Facilities

Harmony Hearing & Speech Center, LLC

432 Gardiners Avenue

Levittown, NY 11756

516-731-5868

<http://www.harmonyhearing-speechcenter.com>

Portable table-top loops available.

Long Island Jewish Medical Center

Hearing and Speech Center

Department of Otolaryngology & Communicative Disorders

430 Lakeville Road

New Hyde Park, NY 11042

718-470-8910

<http://www.northshorelij.com/NSLIJ/Hearing+and+Speech+Center+-+Progressive+Care>

The lower level conference room is looped. The Long Island chapter of HLAA

<http://hearingloss-longisland.org/> meets here.

Mill Neck Audiology Services

40 Frost Mill Road

Mill Neck, NY 11765

516-922-4100 ext 258

<http://www.millneck.org>

Conference room has full room loop; ALD room has countertop loop.

Places of Worship

Manetto Hill Jewish Center

244 Manetto Hill Road

Plainview, NY 11803

516-935-5454

<http://www.mhjconline.org/>

A hearing loop has been installed in the sanctuary.

Temple Judea of Manhasset

333 Searingtown Road

Manhasset, NY 11030

516-621-8049

<http://www.temple-judea.com/>

A hearing loop has been installed in the sanctuary.

Cultural Venues

Levittown Library

1 Bluegrass Lane
Levittown, NY 11756-1292
516-731-5728

<http://www.nassaulibrary.org/levtown/index.php>

Hearing loops have been installed at the reference, media and circulation desks.

Merrick Library

Multipurpose room
2279 Merrick Avenue
Merrick, NY 11566
516-377-6112

<http://www.merricklibrary.org/>

The multi-purpose room has a hearing loop installed.

North Shore Towers Movie Theater

27240 Grand Central Parkway
Floral Park, NY 11005
866-246-6354

<http://www.northshoretowers.com/amenities/movie-theater/>

This movie theater has a hearing loop installed.

Oceanside Library

30 Davison Avenue
Oceanside, NY 11572
516-766-2360

<http://www.oceansidelibrary.com/>

The meeting room has hearing loop installed.

Public Facilities

North Hempstead Town Board Room

220 Plandome Road
Manhasset, NY 11030
516-869-6311

<http://www.northhempstead.com/>

A hearing loop has been installed.

Schools

Adelphi University

Post Hall, Room 106
1 South Avenue
Garden City, New York 11530-0701
800-233-5744

<http://students.adelphi.edu/sa/dss>

Hay Computer Lab in Swirbul Library has a hearing loop.

A custom ceiling microphone system for t-coil hearing to or from anywhere within the room has been installed in a classroom. Room 209 in the Hagedorn Hall of Enterprise and the Olmsted Theater in the Performing Arts Center both have hearing loops installed.

Suffolk County

Places of Worship

St. Mark's Episcopal Church

754 Montauk Highway

Islip, NY 11751

631-581-4950

<http://www.stmarks-islip.org/>

The sanctuary has a hearing loop.

Cultural Venues

Harborfields Public Library

31 Broadway

Greenlawn, NY 11740-1382

631-757-4200

<http://harborfieldslibrary.org/main.html>

The meeting room has a hearing loop.

Middle Country Public Library, Centereach

101 Eastwood Boulevard

Centereach, NY 11720

631-585-9393

<http://www.mcpl.lib.ny.us/help-for-the-hearing-impaired/>

The Community Room has a hearing loop.

Parrish Museum

279 Montauk Highway

Water Mill, NY 11976

631-283-2118

<http://parrishart.org/content/accessibility>

The Lichtenstein Theater and Lobby are both equipped with hearing loops. Headsets and neck loops are also available.

Smithtown Public Library

1 North Country Road

Smithtown, NY 11787

631-265-2072

<http://www.smithlib.org/adults/assistive-services.html>

The Community meeting room has a hearing loop; headsets are available for those without t-coil enabled hearing aids.

Medical Facilities

Island Better Hearing

1 Schwab Road

Melville, NY 11747

631-615-7374

<https://www.islandbetterhearing.com/>

Waiting room and fitting room have hearing loops.

Public Facilities

Huntington Town Hall

100 Main Street
Huntington, NY 11743
631-351-3000

<http://www.hungtonny.gov/>

The Town Board Room has a hearing loop.

Peconic Landing Retirement Community

1500 Brecknock Road
Greenport, NY 11944
888-273-2664

<http://www.peconiclanding.com/>

The auditorium has a hearing loop.

Schools

Empire State College, Selden

407 College Road
Selden, NY 11784
631-496-3822

<https://www.esc.edu/locations/selden/>

The Conference Room and Large Function Room have hearing loops.

Westchester County

Places of Worship

Temple Beth Abraham

25 Leroy Avenue
Tarrytown, NY 10591
914-631-1770

<http://tba-ny.org/>

The sanctuary has a hearing loop.

Cultural Venues

Greenburgh Public Library

300 Tarrytown Road
Elmsford, NY 10523
914-721-8200

<http://www.greenburghlibrary.org/>

The multi-purpose room has a hearing loop.

Jacob Burns Film Center

364 Manville Road
Pleasantville, NY 10570
914-747-5555

<http://www.burnsfilmcenter.org/visit/accessibility>

All five theaters, as well as the educational center, are equipped with a hearing loop system to enhance audio during films and Q&A's. Moviegoers with hearing

loss who do not use hearing instruments can use a loop receiver and headphones that are available at the box office.

Schools

Westchester Community College

Academic Arts Building, auditorium

75 Grasslands Road

Valhalla, NY 10595

914-606-6600

<http://www.sunywcc.edu/>

The auditorium of the Academic Arts Building has a hearing loop. Check the website for a list of events that are open to public.

Rockland County

Places of Worship

Temple Beth Torah

330 N. Highland Ave.,

Upper Nyack, NY

845-358-2248

<http://templebethtorah.org/index.cfm?>

A hearing loop is installed in the sanctuary.

Cultural Venues

Elmwood Playhouse

10 Park Street

Nyack, NY 10960

<http://elmwoodplayhouse.com/>

845-353-1313

The theatre has a hearing loop.